Eyeglass Policy

New glasses do require time for your eyes to adjust to them. We ask that when you pick up your eyeglasses, you give them an HONEST week of solid wear. Do not switch back and forth from your old glasses to your new glasses.

You have 60 days from the date of EYEGLASS ORDER (not date of pick up) to decide if the prescription is going to work for you. If within 60 days, you feel your prescription is not correct, Dr. Webb will recheck your prescription and redo your lenses (ONE TIME ONLY if necessary). There will be no additional cost, unless the change in prescription is medical in nature. If the change in your prescription is due to medical reasons, your medical insurance will be billed, and you will be responsible for any co-pays, co-insurance and/or deductibles.

If you come in 61 days or later from the date of your EYEGLASS ORDER (not date of pick up) and tell us that your prescription is not working for you, you will be required to pay at least a refraction fee and will be responsible for the cost of new lenses.

We do not exchange frames once they leave this office. When picking out frames, make sure that they are the pair that you are going to want.

If you decide that you didn't want your glasses after ordering them, and our lab has started on your job, a refund will not be given.

Due to limited space, we only hold materials for 30 days unless you have already made prior arrangements with us. In the event that we have had your materials for 31 days or more, we will send them back to the lab or donate them to Lion's club, and no money will be refunded.

Sign and date below if you have read and understood the previous statements.

_____ _____ _____

Patient: Printed Name Date Signature